

## About Lumos Data Centers

Lumos Data Centers (LDC) offers high availability services out of three enterprise class data centers in Charlotte, NC, and 11 facilities across VA, WV, SC, NC and GA. The enterprise class data center facilities are staffed 24x7x365, SSAE 16 SOC 1 and SOC 2 Type II certified, and PCI DSS and HIPAA compliant. Enterprise services include Colocation, Infrastructure as a Service (IaaS), Disaster Recovery as a Service (DRaaS), Storage as a Service, Security as a Service, and Backup and Recovery as a Service. LDC also acts as a carrier hotel, with 12 of the largest carriers in Charlotte having fiber routes and/or Points of Presence (POP) within our facilities, allowing robust options for our clients. With direct connectivity from the Lumos Networks and Spirit Communications expansive fiber footprint, along with ample options for connectivity, LDC is uniquely positioned to offer our clients on-net data center and colocation services.



Corporate Office  
3101 International Airport Drive  
Charlotte, NC 28208

LUMOSDATACENTERS.COM | 704.405.8611

## Colocation Services

The core to LDC's business is enterprise class colocation services. Most services offered are delivered out of our highly available data centers. Highly available references the redundant core network as well as power distribution. Highly available references the redundant core network as well as power distribution; a feature that is often cost prohibitive on a one-to-one basis in company owned data rooms. LDC has invested in redundant cooling units (HVAC), power supplies, fire suppression and physical security.

Some quick facts:

- Colocation is delivered in highly secure data center facilities to maintain critical data, servers, and business applications, network, and communications assets (power and connectivity backed by 99.999% SLA)
- Our facilities undergo annual audits and are SSAE 16 SOC 2 Type II certified, and PCI DSS and HIPAA compliant.
- Lumos colocation facilities include half or full locking cabinets and/or private locking cages
- Our client's IT assets are monitored 24x7x365 by on-site engineering personnel from our Network Operations Center (NOC)
- Power is available in redundant pairs to each cabinet
- Each data center has an Uninterruptible Power Supply (UPS) systems
- Generators provide emergency power to the data centers
- Lumos will provide a Colocation Client with Smart Hands support